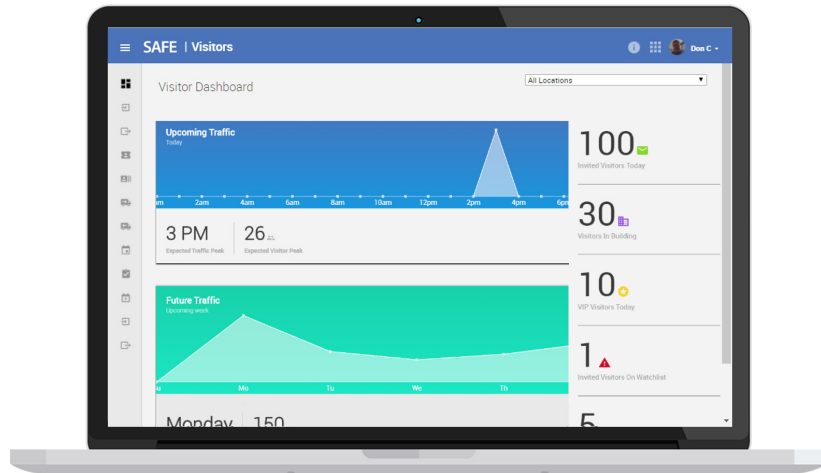


# HID SAFE™ Blue Zone for Healthcare



**Physical Identity and  
Access Management Software**





## Healthcare facilities present unique visitor challenges

Managing visitors from the time they enter a healthcare facility until the time they check-out is a big challenge for hospitals and other types of healthcare institutions. The unique environment of a healthcare facility — typically comprised of multiple restricted areas such as birthing centers, operating rooms, emergency departments, in-patient psychiatric units, laboratories etc. — has accelerated the need to provide heightened security to patients from unwanted visitors.

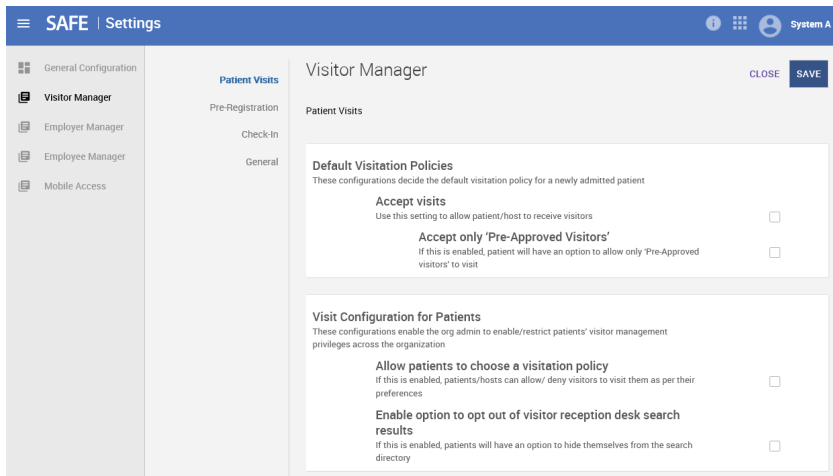
Most visitor management systems in hospitals today lack the scalability to serve hundreds of lobbies within the same location or spread across multiple locations. Moreover, these systems provide limited or no integration with Health Information Management (HIM) systems like Epic and, therefore, inhibits visibility into real-time patient status and location information. The sophistication level of a visitor management system may also impact patient satisfaction. With visitor management systems that lack advanced security and patient self-service functions, patients and their immediate relatives do not have the ability to identify their preferred or unwanted visitors.

The Also, the process of visitor check-in and badge/wristband issuance is time consuming because visitor information is not available to front desk personnel in advance.

### **The Solution: HID SAFE™ for Healthcare**

HID SAFE for Healthcare is a web-based, policy-driven solution which addresses the specific needs of hospitals in managing the entire physical access lifecycle of each visitor — the history of each identity from activation to deactivation — to deliver security in an open environment. The solution enables patients to choose their visitors by configuring their personal visitation policies, allowing designations of pre-approved and disallowed visitors. HID SAFE provisions access to the visitors based on the relationship with the patient and also manages the flow of visitors in conjunction with the patient's Admit Discharge Transfer (ADT) status by utilizing the HL7 based ADT messages from Epic's HIM system.





## HID SAFE™ for Healthcare:

- Enables patients to set their own visitation policies
- Allows patients or guardians to add lists of preapproved visitors using a web-based self-service login
- Allows patients to manage a list of denied visitors who are not permitted to visit the patient at any time
- Integrates with Health Information Management (HIM) systems, like Epic, to extract real-time patient location information using HL-7 based ADT messages to direct visitors to the right location upon check-in
- Automatically provisions access to the visitors based on the relationship of the visitor with the patient
- Integrates with physical access control systems, emergency notification systems, training systems, biometric systems, and internal and external watch lists
- Provides real-time visitor location reports
- Associates visitors with specific locations and restricts visitation to the appropriate and approved areas
- Notifies security when a preregistration of anyone on a watch list is entered

## Scalability and Flexibility to Manage All Types of Physical Identities

HID SAFE for Healthcare is available as an additional configuration pack to HID SAFE Enterprise, a full-fledged physical identity and access management (PIAM) solution offered by HID Global. This allows hospitals to manage all types of physical identities and their details such as physical access, cards and assets across disparate security systems. Rather than using multiple systems and databases for managing different types of identities, HID SAFE Enterprise can be used as a unified solution for enforcing policy-based enrollment and management of various types of physical identities such as hospital employees, contractors, vendors and their access.

## Integration with Health Information Management Systems

HID SAFE comes with the ability to integrate with compatible Health Information Management (HIM) systems, including Epic's, to extract patient information in real-time using HL7 standards. The HID SAFE agent for Epic can use Epic-generated export files or Epic interfaces to capture patient details.



## KEY BENEFITS

- Processes patient visitors quickly and accurately using simple workflows
- Improves front desk efficiency by offloading visitor pre-registration to end users (patients and their immediate relatives)
- Provides enhanced security by automated verification, screening and badging of visitors
- Enforces compliance by adhering to HL7 standards of data exchange with compatible HIM systems
- Drives DEA, FDA and HIPAA compliance through consistent policies and regular reporting
- Offers scalability to serve hundreds of lobbies within the same location or spread across multiple locations
- Provides a professional way to manage visitors, thereby improving the hospital's reputation
- Impacts patient satisfaction by empowering patients and families to efficiently manage their own visitation policy

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